



Privacy Policy

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Tenshi Consulting Ltd. 21 Phyllis Ave, New Malden, United Kingdom

Your Privacy

At Tenshi, we are committed to maintaining the trust and confidence of our visitors to our web site. Tenshi is not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes. In this Privacy Policy, we've provided lots of detailed information on when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

Collection and Use of Personal Information

Personal information means any information that may be used to identify you, such as, your name, title, phone number, email address, or mailing address. In general, you can browse our web site without giving us any personal information. We use several products to analyse traffic to this web site in order to understand our visitors' needs and to continually improve our site for them. We collect only anonymous, aggregate statistics. For example, we do not tie a specific visit to a specific IP address. However, there are additional activities on our site that require you to be registered. For example, to receive our newsletter. As part of the registration process, we collect personal information. We use that information for a couple of reasons: to tell you about work we are doing; to contact you if we need to obtain or provide additional information and to check our records are right.

Children and Privacy

If you're aged 13 or under, you need to get permission to register on our site from your parents or guardian.

Types of data we collect:

Use of Cookies

A cookie is a small text file containing information that a web site transfers to your computer's hard disk for record-keeping purposes and allows us to analyse our site traffic patterns. A cookie cannot give us access to your computer or to information beyond what you provide us. Most web browsers automatically accept cookies; consult your browser's manual or online help if you want information on restricting or disabling the browser's handling of cookies. If you disable cookies, you can still view the publicly available information on our web site. If you are using a shared computer and you have cookies turned on, be sure to log off when you finish.



Google Analytics

When someone visits www.tenshi.co.uk we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

Mailing Lists

As part of the registration process for our newsletter, we collect personal information. We use that information for a couple of reasons to tell you about work you've asked us to tell you about; to contact you if we need to obtain or provide additional information and to check our records are right. We don't rent or trade email lists with other organisations and businesses.

We use a third-party provider, MailChimp, to deliver our newsletter. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our newsletter. For more information, please see [MailChimp's privacy notice](#). You can unsubscribe to general mailings at any time of the day or night by clicking the unsubscribe link at the bottom of any of our emails.

Insightly

We use a third-party provider, Insightly, to store all the personal information that we have collected. We hold this information for the use of our Mailchimp mailing list and, in some cases, to get back in contact with individuals that we have worked with in the past. We don't share any of this information with other organisations or businesses. For more information on Insightly you can check out their [Privacy Policy](#).

Links to other websites

Our website contains links to information on other websites which we don't control and cannot be responsible for the protection and privacy of any information that you provide while visiting those sites

Third Parties

We the only personal information we share is with Mailchimp and Google Analytics. We don't share any personal information with any other organisations.

Access to your personal information:

You are entitled to view, amend, or delete the personal information that we hold. Email your request to innovation@tenshi.co.uk

You can unsubscribe to general mailings at anytime by clicking the unsubscribe link at the bottom of any of our emails or by emailing innovation@tenshi.co.uk. If we change our Privacy Policy, we will publish those changes on this page. If you have any questions or concerns about our collection, use or disclosure of your personal information, please drop us a line at innovation@tenshi.co.uk.